

3/10/2021

**FOR YOUR INFORMATION**

2021-28/5-11

1782813

To: Airport Manager, Lic Benito Juarez Intl, (MMMX), Mexico City, MX.

Info: FAA (AVP-1, AVP-200, DFW IFO, AFS-280, AFS-200), A4A, ALPA, AOPA, APA, ASAP, ATSG, CAPA, ICASS, ICAO, IFALPA, NBAA, NTSB

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: MMMX Airport Signage and Lighting

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 1782813

### DATE / TIME

Date of Occurrence	202101
Local Time Of Day	1801 to 2400

### PLACE

Locale	MMM.X.Airport
State	FO

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Tower	MMM.X
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

### PERSON 1

Function - Flight Crew	First Officer
Function - Flight Crew	Pilot Not Flying
ASRS Report Number	1782813

### EVENTS

Anomaly	ATC Issue - All Types
Anomaly	Deviation / Discrepancy - Procedural - Clearance
Anomaly	Ground Incursion - Taxiway
Detector - Person	Flight Crew
Result - Flight Crew	Became Reoriented
Result - Air Traffic Control	Issued New Clearance

### NARRATIVE 1

Landed and began to exit high speed Taxiway E when Tower said turn left onto EG. Saw no signage for EG. Pilot Flying then said "Can't make that taxiway" because of the Tower distraction. Then Tower said to exit right onto Taxiway Golf and hold short of [Runway] 05R. When holding short of 05R on Hotel, Tower said to cross 05L at B. Informed Tower we were short of 05R at Hotel. Was asked if we could cross 05R at Bravo. We proceeded to cross 05R but saw no signage for Taxiway B, then [we] were told to turn left onto H1 and hold short of 05L at Bravo. Crossed Runway 05L and proceeded to the gate. [Caused by] lack of signage and poor runway lighting. Also, Tower interrupting when rolling out to exit the runway. [Suggest] better signage and lighting and Tower giving better communication not during landing.

### SYNOPSIS

First Officer reported some confusion regarding their taxi clearance after landing at Mexico City because of poor signage and lighting.