

8/3/2021

**FOR YOUR INFORMATION**

2021-96/5-31

1812381

To: Airport Manager, Charlotte/Douglas International, (CLT), FAA (AAS-1)

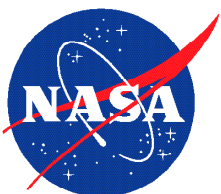
Info: FAA (AAS-300, AVP-1, AVP-200, AFS-280, AFS-200, ASO-600, AJI-144, Director of Air Traffic Operations ESA South, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, EAA, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NAFI, NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: CLT Taxiway Markings

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 1812381

### DATE / TIME

Date of Occurrence 202106  
Local Time Of Day 1801 to 2400

### PLACE

Locale CLT.Airport  
State NC  
Altitude - AGL 0

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ramp CLT  
Make Model Name Commercial Fixed Wing  
Operating Under FAR Part 121

### PERSON 1

Function - Flight Crew Captain  
Function - Flight Crew Pilot Flying  
ASRS Report Number 1812381

### EVENTS

Anomaly Deviation / Discrepancy - Procedural - Published Material / Policy  
Anomaly Ground Incursion - Taxiway  
Detector - Person Flight Crew  
Result - Flight Crew Requested ATC Assistance / Clarification

### NARRATIVE 1

Pushed off of gate X - ramp told us to taxi to spot X. Taxing out of alley from [gate] X - there are ZERO taxi lines. Paint has been removed. I was going to taxi out to spot X then turn on taxi line there, but there was a plane stopped waiting to enter spot X. I turned where the taxi lines used to be toward spot A. Passing by spot Y, there was a plane coming in spot B blocking me from A. There were ZERO taxi lines to be able to get around aircraft at spot B that started taxing. I told ramp that there were no taxi lines for me to get around other jet. He asked me if I had my charts - which I did. He said it was construction. Nothing in Jeppesen showed any "alternate" taxi procedures. There was a dashed yellow-black line to the North of standard taxi lines, but it went no where. Later I could not find any mention of what a dashed yellow-black line meant in the AIM. This was the first time I have taxied from X concourse to spot Z.

CLT ramp just wants to move metal. Having to switch to 3 different frequencies to get from one side of the ramp to the other is distracting. Having ramp ask me if I have my charts or that due to construction I can taxi where I want is an accident waiting to happen. There are ZERO lines to follow. For us at night, unfamiliar - WITH our current charts out giving ZERO guidance and getting no help from ramp was very uncomfortable. We stopped several times to make sure we had wing clearance with other aircraft taxiing.

Publish and mark standard taxi lines during construction.

### SYNOPSIS

Air carrier Captain reported that due to construction at CLT Airport there was a lack of standard taxi lines or alternate taxi procedures.