

8/3/2021

**FOR YOUR INFORMATION**

2021-94/7-8

1813875

To: Airport Manager, Luis Munoz Marin International Airport (SJU), Puerto Rico,  
FAA (AAS-1, ATM SJU TRACON)

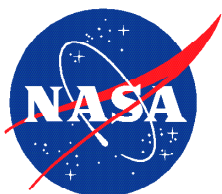
Info: FAA (AVP-1, AVP-200, ATM SJU ATCT, AAS-300, ASO-600, AFS-280, AFS-200), A4A,  
ALPA, AOPA, APA, ASAP, IATA, CAPA, ATSAP, ATSG, ICASS, IFALPA, IPA, NATCA,  
NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: SJU STAR Procedures

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 1813875

### DATE / TIME

Date of Occurrence	202106
Local Time Of Day	No Local Time Of Day Stated

### PLACE

Locale	SJU.TRACON
State	PR

### ENVIRONMENT

Flight Conditions	VMC
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### AIRCRAFT / EQUIPMENT X

ATC / Advisory - TRACON	SJU
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

### PERSON 1

Function - Flight Crew	Captain
ASRS Report Number	1813875

### EVENTS

Anomaly	Deviation / Discrepancy - Procedural - FAR
Anomaly	Deviation / Discrepancy - Procedural - Published Material / Policy
Detector - Automation	Air Traffic Control
Result - General	None Reported / Taken

### NARRATIVE 1

Requested the SAALR2 STAR with SJU Approach Control. They informed me that ALL the STARs were NOTAMed out in 2013. Which is interesting for three reasons; 1. All the STARs are dated NOV, 2018. 2. The ZZZ-SJU flight plan didn't contain any NOTAMs for the STARs. 3. Jeppesen Flitedeck Pro (FD PRO) also didn't show any NOTAMs for any STARs.

### SYNOPSIS

Air carrier Captain reported that SJU TRACON informed the crew that the STAR they requested was NOTAMed out of service; however, other sources did not show any such NOTAMs.