

10/13/2021

**FOR YOUR INFORMATION**

2021-132/5-46

1813972

To: Airport Manager, Charlotte/Douglas International, (CLT), FAA (AAS-1)  
Info: FAA (AAS-300, AVP-1, AVP-200, AFS-280, AFS-200, ASO-600, AJI-144, Director of Air Traffic Operations ESA South, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, EAA, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NAFI, NATCA, NBAA, NTSB, RAA, SWAPA  
From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System  
Re: CLT Airport Taxiway Markings

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 1813972

### DATE / TIME

Date of Occurrence	202106
Local Time Of Day	0001 to 0600

### PLACE

Locale	CLT.Airport
State	NC
Altitude - AGL	0

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ramp	CLT
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

### PERSON 1

Function - Flight Crew	First Officer
Function - Flight Crew	Pilot Flying
ASRS Report Number	1813972

### EVENTS

Anomaly	Deviation / Discrepancy - Procedural - Published Material / Policy
Anomaly	Ground Event / Encounter - Other / Unknown
Detector - Person	Flight Crew
Result - General	None Reported / Taken

### NARRATIVE 1

Pushing back at CLT the ramp cleared us "cleared to taxi to 25S, stay with me." There was no guidance on what routing to take, there are trucks, tows, planes everywhere. I tried to find and use line, so I faded to south line, only to have that blocked by some construction, so now I have to cross country to north line but it's not painted to get around construction. There are some very faded temp lines that do not reflect any light and are impossible to know they are there unless you are based there. I basically got to 25 South and never was on a taxi line until aligned with 25S. Someone is going to damage an aircraft or people. This ramp is dangerous and it's more dangerous when there is a lack of proper lines and direction by Controllers. A disaster waiting to happen.

Ramp Controllers [are] letting pilots figure out how to get there. Lines [are] not painted to avoid construction. No lights, and assuming everyone knows where the obstacles are.

[We need] better Ramp Controllers, paint temporary [routings] with reflective paint to go around obstacles. Give precise taxi instructions to get to spots, i.e., use North Line, switch to South here, etc., there is a general sloppiness of direction.

### SYNOPSIS

Air carrier First Officer reported it was difficult to taxi due to the poor condition of painted lines, obstacles on the ramp and the airport construction at CLT.