

10/27/2021

**FOR YOUR INFORMATION**

2021-143/7-16

1839928

To: Airport Manager, Denver Int'l Airport (DEN), CO, FAA (AAS-1)

Info: FAA (Director of Air Traffic Operations WSA, ATM DEN Tower, AAS-300, AVP-1, AVP-200, ANM-600, AFS-280, AFS-200, AJI-144, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA, ICASS, IFALPA, IPA, NATCA, NBAA, NTSB, RAA, SWAPA, Jeppesen Sanderson Inc.

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: DEN Airport Tower Frequency Charting and Usage

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 1839928

### DATE / TIME

Date of Occurrence 202109  
Local Time Of Day No Local Time Of Day Stated

### PLACE

Locale DEN.Airport  
State CO  
Altitude - AGL 0

### ENVIRONMENT

Flight Conditions VMC

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Tower DEN  
Make Model Name Commercial Fixed Wing  
Operating Under FAR Part 121

### PERSON 1

Function - Flight Crew Captain  
ASRS Report Number 1839928

### EVENTS

Anomaly ATC Issue - All Types  
Anomaly Deviation / Discrepancy - Procedural - Published  
Material / Policy  
Detector - Person Flight Crew  
Result - General None Reported / Taken

### NARRATIVE 1

I am writing this report to request some communication and coordination between DEN ATC and JEPPS. The reason for this request is that routinely, DEN ATC does not use the Tower frequencies that are printed on the JEPPS Approach plates. For example, there is only one ATC Tower frequency printed on each one of the approach plates, however, DEN Tower does not always adhere to these frequencies. It is frustrating that DEN Tower does not use the frequencies printed on the JEPPS plates. I submitted a report on this same issue years ago, and I did get a response that DEN ATC was not aware of the Tower frequencies printed on the JEPPS plates. I was informed that most of the time, DEN ATC uses some type of reasoning for which frequencies they use for each runway, but that reasoning does not match up with the frequencies on the JEPPS plates. DEN is the only airport that always has this issue.

Can someone from JEPPS get together with DEN ATC and communicate which are the correct frequencies for each runway. The frequencies that DEN Tower uses should match the same frequencies that are printed on the JEPPS Approach plates.

This is all on top of the fact that it is extremely frustrating and adds to our high work load when DEN TRACON changes our STAR and/or arrival runway two or three times when we are close to the airport. This has to stop! Absolutely ridiculous that they make so many changes to arrivals and runways every single time we fly into DEN. I would rather fly an extra 3 minutes than have to change the arrival and runway in the FMC two or three times within close proximity the airport.

## SYNOPSIS

Air carrier Captain reported ATC frequency does not match published frequencies on Jeppesen approach charts for DEN airport.