

12/20/2021

FOR YOUR INFORMATION

2021-191/5-62

1855021

To: Airport Manager, Chicago O'Hare Intl, (ORD), FAA (AAS-1)

Info: FAA (Director of Air Traffic Operations CSA, ATM ORD ATCT, AAS-300, AVP-1, AVP-200, AGL-600, AFS-280, AFS-200, AJI-144, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA, ICASS, IFALPA, IPA, NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: ORD Taxiway Signage

We recently received an ASRS report describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 1855021

DATE / TIME

Date of Occurrence	202111
Local Time Of Day	1801 to 2400

PLACE

Locale	ORD.Airport
State	IL
Altitude - AGL	0

AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ground	ORD
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

PERSON 1

Function - Flight Crew	Captain
Function - Flight Crew	Pilot Flying
ASRS Report Number	1855021

EVENTS

Anomaly	Deviation / Discrepancy - Procedural - Published Material / Policy
Anomaly	No Specific Anomaly Occurred - Unwanted Situation
Detector - Person	Flight Crew
Result - General	None Reported / Taken

NARRATIVE 1

While taxiing E on H from Z, I noticed that the airport signage was still incorrect. The sign showing the direction of turn from J onto SS is incorrectly depicted as a 135 degree turn, instead of the actual 45 degree turn necessary. Airport or city personnel's failure to correct this error in a timely manner, since I first reported the issue to Tower on [date 1], and again on [date 2]. Figure out who is responsible for correcting the error and implement a more proactive and timely method for correcting the error.

SYNOPSIS

Air Carrier Captain reported incorrect taxiway signage at from Taxiway J onto SS at ORD depicts a 135 degree turn when it is a 45 degree turn.