

2/16/2023

FOR YOUR INFORMATION

2023-27/11-7

1945772

To: FAA (AFS-100), Boeing Commercial Aircraft Company

Info: FAA (AVP-1, AVP-200, AFS-200, AFS-900, AFS-260, AIR-720, AIR-780, AIR-360, SEA-AEG), A4A, ALPA, AMFA, ASAP, ATSG, CAPA, IAM, IBT, ICAO, ICASS, IFALPA, IPA, NTSB, PAMA, RAA, SWAPA, TWU

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: AD Procedure Complexity and Electronic Device Display Issues

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 1945772

DATE / TIME

Date of Occurrence	202209
Local Time Of Day	No Local Time Of Day Stated

AIRCRAFT / EQUIPMENT X

Make Model Name	B737 MAX Series Undifferentiated
Operating Under FAR Part	121

COMPONENT 1

Aircraft Component	Oxygen System/Pax
--------------------	-------------------

COMPONENT 2

Aircraft Component	Other Documentation
--------------------	---------------------

PERSON 1

Function - Maintenance	Technician
ASRS Report Number	1945772

EVENTS

Anomaly	Aircraft Equipment Problem - Less Severe
Anomaly	Deviation / Discrepancy - Procedural - FAR
Anomaly	Deviation / Discrepancy - Procedural - Maintenance
Anomaly	Deviation / Discrepancy - Procedural - Published
	Material / Policy
Detector - Person	Maintenance
Result - General	Maintenance Action

NARRATIVE 1

When working thru AD 2022-04-09, the procedures are very difficult to follow and understand. When using an iPad, it is very difficult to scroll through pages. P/N and serial numbers difficult to navigate. There are several rows and pages of numbers.

Suggest printed copies to be able to page thru lists layed out for easier viewing.

SYNOPSIS

Technician reported when working thru AD 2022-04-09, the procedures are very difficult to follow and understand. When using an iPad, it is very difficult to scroll through pages. P/N and serial numbers difficult to navigate.