

7/15/2024

**FOR YOUR INFORMATION**

2024-132/11-17

To: Boeing Commercial Airplane Company

2126126

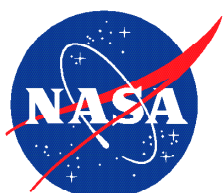
Info: FAA (AVP-1, AVP-200, AFS-200, AFS-900, AFS-260, AFS-100, AIR-720, AIR-780, AIR-360, SEA-AEG), A4A, ALPA, AMFA, ASAP, ATSG, CAPA, IAM, IBT, ICAO, ICASS, IFALPA, IPA, NTSB, PAMA, RAA, SWAPA, TWU

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: B737 MAX 8 Lavatory Door Issue

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 2126126

### DATE / TIME

Date of Occurrence	202405
Local Time Of Day	No Local Time Of Day Stated

### PLACE

Locale	ZZZ.Airport
State	US
Altitude - AGL	0

### AIRCRAFT / EQUIPMENT X

Make Model Name	B737 MAX 8
Operating Under FAR Part	121

### COMPONENT 1

Aircraft Component	Cockpit Door
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### COMPONENT 2

Aircraft Component	Interior Door
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### PERSON 1

Function - Maintenance	Technician
ASRS Report Number	2126126

### EVENTS

Anomaly	Aircraft Equipment Problem - Less Severe
Anomaly	Flight Deck / Cabin / Aircraft Event - Other / Unknown
Result - Flight Crew	Overcame Equipment Problem

### NARRATIVE 1

Cockpit door was closed and forward lavatory door was opened and the handle was held down until it went under the cockpit door and locked the handles together. Captain was unable to open cockpit door and lavatory door was stuck and unable to release them. I had to coordinate with Captain to have him slowly open cockpit door while I unjammed the lavatory door. This is the second time this has happened at ZZZ. If this happens in flight there will probably not be a way to get the doors apart. If the lavatory door handle is not held down until the doors lock together this cannot happen. The flight deck door has a rubber bumper that the lav handle, if it's held down, will lock together. This a serious issue that needs to be addressed. Change lavatory door handle design or put a stop so they can't overlap the handles and lock together.

### SYNOPSIS

B737 MAX 8 Maintenance Technician reported the design of the forward lavatory handle and flight deck door handle results in the handles overlapping and locking together.