

7/16/2024

FOR YOUR INFORMATION

2024-136/5-51

To: Airport Manager, Norman Y Mineta San Jose International Airport (SJC),
CA, FAA (AAS-1)

2124980

Info: FAA (AAS-300, AWP-600, AFS-260, AFS-200, AJI-144, AVP-1, AVP-200, Director of Air
Traffic Operations, WSA), A4A, AAAE, ALPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA,
IBT, ICAO, ICASS, IFALPA, IPA, NATCA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: SJC Airport Taxiway Signage

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 2124980

DATE / TIME

Date of Occurrence	202405
Local Time Of Day	1201 to 1800

PLACE

Locale	SJC.Airport
State	CA
Altitude - AGL	0

AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ground	SJC
Make Model Name	Medium Transport, Low Wing, 2 Turbojet Eng
Operating Under FAR Part	91

PERSON 1

Function - Flight Crew	Captain
Function - Flight Crew	Pilot Flying
ASRS Report Number	2124980

EVENTS

Anomaly	ATC Issue - All Types
Detector - Person	Flight Crew

NARRATIVE 1

I have flew into SJC four times during my last rotation. I noticed that the taxi signs are very difficult to identify due to high grass covering the markings. I notified ATC twice and they honestly did not seem to care. I flew into SJC today a week later and no corrective action has been taken. It is actually worse now. I called ATC Clearance after we parked to notify them. They did not seem very interested in the issue. This is a hazard to taxiing aircraft.

SYNOPSIS

Fractional jet Captain reported taxi signage at SJC was covered by tall grass and was difficult to see. The pilot notified ATC but upon returning to the airport a week later, noticed that no corrective action had been taken.