## 7/10/2025

## FOR YOUR INFORMATION

2025-167/6-15

2245477

To: FAA (ATM ZTL ARTCC)

Info: FAA (AVP-1, AVP-200, AFS-260, AFS-200, Director of Air Traffic Operations, ESA South), A4A, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA, ICAO, ICASS,

IFALPA, IPA, NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director

NASA Aviation Safety Reporting System

Re: ZTL East Departure ATC Transmitter Reliability

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.





ACN 2245477	
DATE / TIME	
Date of Occurrence	202505
Local Time Of Day	1801 to 2400
PLACE	
Locale	ZTL.ARTCC
State	GA
Altitude - MSL	14000
AIRCRAFT / EQUIPMENT X	
ATC / Advisory - Center	ZTL
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121
PERSON 1	
Function - Air Traffic Control	Enroute
ASRS Report Number	2245477
EVENTS	
Anomaly	ATC Issue - All Types
Anomaly	Ground Event / Encounter - Ground Equipment Issue
Detector - Person	Air Traffic Control
NARRATIVE 1	

Aircraft X tried to check on multiple times and I could not hear them transmitting. This has been a known issue for everyone working East Departure for almost a year. Airplanes will come out of Atlanta Approach climbing to 140 and without fail a few times every session you hear clicking noises and you can't hear or talk to any aircraft. With VFR traffic and skydive planes in the vicinity it's important we are talking to the planes we are supposed to be controlling. It's an unsafe situation and it adds stress to the job when you are unable to do anything to fix the unsafe situation.

Fix the frequencies before something bad happens.

## **SYNOPSIS**

ZTL Controller reported there is a known issue that the frequency at East Departure routinely malfunctions, and ATC is unable to hear aircraft checking in on the frequency.