10/27/2025 **FOR YOUR INFORMATION** 2025-259/6-27

To: Airport Manager, Dallas-Ft Worth Intl, (DFW), TX, FAA (ASW-600)

2282350

Info: FAA (AAS-300, AVP-1, AVP-200, ATM DFW Tower, AAS-1, AFS-260, AFS-200,

Director of Air Traffic Operations CSA, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, CAPA, ATSAP, ATSG, IATA, IBT, ICAO, ICASS, IFALPA, IPA,

NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director

NASA Aviation Safety Reporting System

Re: DFW ATC Tower Window Concerns

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.





ACN 2282350	
DATE / TIME	
Date of Occurrence Local Time Of Day	202509 1201 to 1800
PLACE	
Locale State Altitude - AGL	DFW.Tower TX 0
AIRCRAFT / EQUIPMENT X	
Make Model Name	No Aircraft
PERSON 1	
Function - Air Traffic Control ASRS Report Number	Local 2282350
EVENTS	
Anomaly Anomaly	ATC Issue - All Types Deviation / Discrepancy - Procedural - Published Material / Policy
NARRATIVE 1	Air Traffic Control

The East Tower recently had all the windows replaced in the Tower. The old window panes had tint strips running vertically along the sides of the windows to filter harmful sun rays from coming through the gaps in the window shades when they're pulled all the way down. The new window panes do not have tint strips installed, and now very bright and blinding light is coming through those gaps between the shades and the pillars. It hurts my eyes if it catches me off-guard, and I'm trying to scan out the windows as I'm walking in the general area of my position in the Tower. I've found that bright light prevents me from scanning in an effective manner and is very distracting. I would definitely name this a safety hazard, because not only is this harmful to my eyes' health and my ability to safely scan our environment, the sunlight coming through the gaps in the windows casts a glare on the screens of the equipment, and I'm unable to scan my equipment effectively.

Install new tint strips to all the newly replaced windows in the tower to match the specs of the old windows, or replace all the shades in the Tower so there's ZERO unfiltered sunlight from coming through any gaps between the shades and edges of the windows.

SYNOPSIS

DFW ATC Tower Controller reported the facility's new Tower window panes do not have tint strips resulting in blinding light that prevents Controllers from effectively scanning the airport and equipment.