

11/13/2025

FOR YOUR INFORMATION

2025-277/3-16

2283224

To: Airbus Industries

Info: FAA (AVP-1, AVP-200, AFS-200, AFS-100, AFS-260, AIR-720, SEA-AEG), A4A, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, IAM, AMFA, IBT, IATA, ICAO, ICASS, IFALPA, IPA, NATCA, NBAA, NTSB, RAA

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: Airbus A321 Flight Attendant Jump Seat Structural Integrity

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 2283224**DATE / TIME**

Date of Occurrence 202509
Local Time Of Day 0601 to 1200

PLACE

Locale ZZZ.Airport
State US
Altitude - AGL 0

AIRCRAFT / EQUIPMENT X

Make Model Name A321
Operating Under FAR Part 121

COMPONENT 1

Aircraft Component Cabin Crew Seat

PERSON 1

Function - Flight Attendant Flight Attendant On Duty
ASRS Report Number 2283224

EVENTS

Anomaly Aircraft Equipment Problem - Critical
Anomaly Deviation / Discrepancy - Procedural - FAR
Anomaly Deviation / Discrepancy - Procedural - Maintenance
Anomaly Deviation / Discrepancy - Procedural - Published
Material / Policy
Detector - Person Flight Attendant

NARRATIVE 1

During preflight I discovered that the screws and bolts on my jump seat at the 3L door were loose. I then looked at the jump seat at the 2R door to compare and found that the right side hinge was missing the screw and bolt altogether. I checked the front jump seat at the boarding door and found the inboard jump seat was also missing the screw and bolt on the hinge on the right side. I notified the Captain (CA) and he looked at the front jump seat and saw that the screw/bolt was missing and the hinge was coming apart. After notifying the CA I went to look at the 4L door jump seat and found that a screw was missing on the left side hinge. I updated the CA with this information.

We departed with the four jump seats in this condition.

Suggestions: I have found that on aircraft with this type of jump seat it is very common to find loose or missing bolts. Our earlier flight from ZZZ had a jump seat missing hardware and Maintenance was called to place it out of service. It seems to be a design flaw that is commonly overlooked as is the case in this flight finding 4 jump seats with loose or missing hardware.

I don't know how, but someone needs to figure out a way to keep these bolts from loosening up and falling out undetected.

Unknown why the CA did not contact Maintenance to evaluate the broken jump seats.

SYNOPSIS

A321 Flight Attendant reported multiple jump seats were found during preflight to have loose and/or missing hardware and noted it was common for aircraft with the same type of jump seat to have this issue.