

11/4/2025

**FOR YOUR INFORMATION**

2025-272/5-91

To: Airport Manager, Charlotte/Douglas International, (CLT), NC, FAA (ASO-600) 2284115

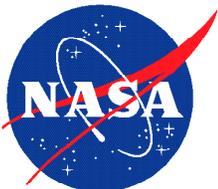
Info: FAA (AAS-1, AAS-300, AVP-1, AVP-200, AFS-260, AJV-A, AFS-200, Director of Air Traffic Operations ESA South), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, EAA, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NAFI, NATCA, NBAA, NTSB, RAA, SWAPA, Jeppesen Sanderson Inc.

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: CLT Gate D12 Lead In Line Faded

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 2284115

### DATE / TIME

Date of Occurrence 202509  
Local Time Of Day 0601 to 1200

### PLACE

Locale CLT.Airport  
State NC  
Altitude - AGL 0

### AIRCRAFT / EQUIPMENT X

Make Model Name No Aircraft  
Operating Under FAR Part 121

### PERSON 1

Function - Ground Personnel Ramp  
ASRS Report Number 2284115

### EVENTS

Anomaly Ground Event / Encounter - Ground Equipment Issue  
Detector - Person Ground Personnel  
Result - General None Reported / Taken

### NARRATIVE 1

The gate D12 Lead in Line is badly faded and needs to be repainted. Stop marks are missing as well as part of the line itself. The DGS (Docking Guidance System) unit on the gate is inop so ramp crews have to marshal in aircrafts. This could lead to aircrafts being parked on incorrect lines. This is the second report I am filing on this same issue, they said it would be repainted and it still has not.

Identification: You can visibly see it on the ramp.

### CALLBACK 1

Reporter stated location is CLT.

### SYNOPSIS

Ramp agent reported faded paint lead in line and an inoperative self parking system at D12 in CLT, leading to improper parking positions at the gate.