

7/15/2026

FOR YOUR INFORMATION

2026-247/11-47

To: FAA (NYC-IFO, AFS-400)

2371503

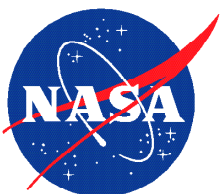
Info: FAA (AVP-1, AVP-200, AFS-260, AFS-200), A4A, ALPA, APA, ASAP, ATSAP, ATSG, CAPA, ICASS, IPA, NATCA, NBAA, NTSB, Shanghai Airport Authority, Airport Manager, Shanghai Pudong International Airport (ZSPD/PVG), Shanghai, China, Jeppesen Sanderson Inc.

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: ZSPD/PVG DUMET Arrival FMC Anomalies

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 2371503**DATE / TIME**

Date of Occurrence	202606
Local Time Of Day	0601 to 1200

PLACE

Locale	ZZZ.Airport
State	US
Altitude - AGL	0

AIRCRAFT / EQUIPMENT X

Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

COMPONENT 1

Aircraft Component	FMS/FMC
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PERSON 1

Function - Flight Crew	First Officer
Function - Flight Crew	Relief Pilot
ASRS Report Number	2371503

EVENTS

Anomaly	Aircraft Equipment Problem - Less Severe
Detector - Person	Flight Crew
Result - Flight Crew	Overcame Equipment Problem

NARRATIVE 1

I was relief pilot on this flight. While entering the route into the FMC at the gate at ZZZ, I was unable to select the RNAV arrival in the FMC that was listed on our flight plan. I have flown to PVG many times and have never had this happen.

The names of the arrivals in our FMC completely differed from those listed in our Jepps for the DUMET arrivals. All four of our pilot iPads were updated with the current Jepp revision, yet none of the arrival names matched the box. I pointed this out to the captain and she called dispatch, but they were unfamiliar with and unaware of the issue and had no suggestions.

The DUMET arrivals in the FMC were as follows: DUMET1, DUMET2, DUMET3, DUMET4, DUMETP and DUMETQ. The DUMET arrivals in the Jepps were: DUMET 81A/82A, DUMET 91A/92A, DUMET 93A, DUMET 83A, and DUMET 01A and 11A. These were the arrivals I had always seen on previous PVG trips in the FMC, but now none of them were there and we were filed for the DUMET92A.

We were able to verify that the DUMET2 in the FMS exactly matched the DUMET91A in our Jepps, so we selected that arrival. As per normal operations for PVG, Shanghai Approach gave us the DUMET91A after we checked in with them as we had anticipated, but we would have been unable to accept the DUMET92A arrival if they had given it to us because it was not selectable in the FMC.

We flew the arrival without incident, but I felt this discrepancy between the FMC and the Jepp charts needs to be addressed and corrected.

Cause: While we were able to figure out a solution and no violations or incidences occurred, I wanted to highlight this abnormality between the FMC and our Jepp charts so the problem could be examined and solved by the appropriate technical department/s.

SYNOPSIS

Air carrier First Officer reported the names of the ZSPD/PVG DUMET arrivals were different between the FMS and Jeppesen charts, and some arrivals were not selectable on the FMS.